Introduction
Welcome! As a new client, Dr. Gina De Simone looks forward to working with you, your family, and your child(ren). Informed consent is requested as part of psychological treatment, and this document clarifies the agreement of services including definitions, limits of confidentiality, legal consent, financial and procedural terms, and records maintenance. Please read this document carefully and speak with Dr. De Simone should you have any questions. You have a right to revoke informed consent at any time.

Therapy
Psychotherapy typically begins after an initial assessment or what is also referred to as an “intake” session. During this appointment, extensive background information is collected to inform diagnosis and treatment planning, after which therapy can begin. You and your child(ren) may be interviewed together and/or separately. This initial phase is also a good opportunity to size up the match between your needs and the services, policies, and treatment methodology of the treatment provider.

The relationship between feelings, thoughts, and behavior is crucial to understanding the issues that affect being successful in life. Your treatment provider may utilize a variety of strategies including psycho-educational, cognitive behavioral, psychodynamic, interpersonal, play, family, and group approaches, while integrating developmental and biological influences. It is important to understand an individual from his or her own unique biological, social/emotional, familial, cultural, environmental experience.

Individual, child, and/or family therapy can offer you or your family members a chance to express ideas and concerns to better understand your situation and to learn new ways to solve problems. However, there are sometimes risks within this process. Success of the therapy process will be influenced by the time, effort, and willingness of all who are involved. As therapy is a collaborative process, communication is imperative to discuss expectations, determine goals, and evaluate progress. At times, you or your child might experience feelings that are uncomfortable and difficult. Dr. De Simone is available to discuss these concerns openly with you and will provide an accurate and fair assessment that will help guide your treatment-planning/goal setting.

Treatment Planning
A treatment plan will be developed collaboratively with you [and your child(ren), if developmentally appropriate] in an effort to identify treatment goals and provide a guide for the treatment process. These goals provide a focus for treatment and will be evaluated throughout the course of treatment with your input to ensure satisfactory progress is being achieved. Your written consent will be obtained for each treatment plan. At the close of treatment, a brief summary will be completed reflecting your child’s overall progress in therapy.

Psychological Assessment
Dr. De Simone may ask you to complete psychological and/or psychoeducational measures (e.g. questionnaires, behavior rating scales, personality measures, etc.) in order to inform diagnosis and treatment planning, make educational recommendations, and/or evaluate the outcome or efficacy of treatment. While outcomes from these measures will be discussed with you and integrated into the overall treatment plan, any assessment protocol can only be released to professionals/clinicians who are trained to interpret such information and will only be released to such an individual with your written consent. Additional personality testing is billed at $50.00.

Limits of Confidentiality
Information that is discussed with Dr. De Simone is confidential and can only be released to others outside of this facility with your written consent, or as required by law (e.g. Court Order). There are some exceptions to confidentiality. Confidentiality is limited in matters pertaining to: (1) threat of harm to self or to another person; (2) physical/sexual abuse or neglect of minors, persons with disabilities, and the elderly-current or
Legal Consent
As children are part of a family system, decisions about psychological, medical, and/or educational care, etc. must be made by the child’s legal guardian(s), who must be physically present to provide consent, have an opportunity to be fully informed of the treatment process, be provided with an opportunity to ask questions, and in order for identity to be verified. In the unfortunate event of a parental separation or divorce, both parents MUST consent, in writing, to treatment. Both parents are invited and encouraged (as they are able) to participate in the process of treatment. If one parent retains sole legal custody, this parent MUST provide legal documentation of this in order for assessment to proceed. In the case of joint custody, both parents MUST consent to the assessment. Both parents, regardless of custody, have a legal right to records (see Arizona Revised Statute 25-403.06).

Privacy in Child Therapy
Clients under the age of 18 years of age who are not emancipated, and their parents, should be aware that the law may allow parents to examine their child’s treatment records. One of the major purposes of therapy is to create a safe place for child(ren) to discuss any topic in a healthy manner. Many children (and more often adolescents) will not open up and reveal information if they are aware that the information will be disclosed. Dr. De Simone requests your child’s privacy be honored during the course of therapy unless he or she discloses harmful situations at which time you would need to be involved in treatment for us to discuss how to keep your child safe.

Experience has shown that revealing therapy notes or the content of conversations can harm the trust relationship between therapist and child(ren). No matter how carefully this is explained, the child(ren) can invariably feel betrayed and may no longer choose to be in therapy with the individual who released the information. Sometimes this breach of trust may have an impact on other relationships as well such as the relationship between the parent(s) and the child(ren).

HIPPA
The rules regarding confidentiality, privacy, and records are complex. The HIPPA Notice of Privacy Practices details the considerations regarding confidentiality, privacy, and your records. This notice also contains information about your right to access your record and the details of the procedures to obtain them, should you choose to do so. Periodically, the HIPPA Notice of Privacy Practices may be revised. It is imperative that you read and understand the limits of privacy and confidentiality before you start treatment.

Pursuant to HIPPA, Protected Health Information (PHI) is retained in two separate professional records. One set constitutes your “Clinical Record.” It is includes information about your reason for seeking therapy, a description of ways in which the problem impacts you/your child’s life, the diagnosis, the goals that we set for treatment, progress toward these goals, medical and social history, treatment history, and any past treatment records received from other providers, reports of any professional consultations, billing records, and any prepared reports or letters, including reports/updates sent to your insurance provider. Except in
unusual circumstances that involve danger to self or others, or where information has been supplied confidentially, you may examine and/or receive a copy of your Clinical Record, as requested in writing. Because these are professional records, they can be misinterpreted and/or upsetting to untrained readers. For this reason, it is recommended that you initially review them with Dr. De Simone present, or have them forwarded to another mental health professional so you can discuss the contents. In most situations, consultation fees apply and a fee of $.25 per page is charged for copies of records over 25 pages.

In addition, “Psychotherapy notes” are also kept as a separate professional record. “Psychotherapy notes” means notes recorded (in any medium) by a health care provider who is a mental health professional documenting or analyzing the contents of conversations during a private counseling session or a group, joint, or family counseling session and that are separated from the rest of the individual’s medical record. They may also contain particularly sensitive information that may be revealed that is not required to be included in your Clinical Record. Psychotherapy notes excludes medication prescription and monitoring, counseling session start and stop times, the modalities and frequencies of treatment furnished, results of clinical tests, and any summary of the following items: diagnosis, functional status, the treatment plan, symptoms, prognosis, and progress to date (See Federal Confidentiality Rules 42 CFR Part 2 and 45 CFR Parts 160, 162, & 164; U.S. Department of Health and Human Services, Office for Civil Rights). While insurance companies can request and receive a copy of your Clinical Record, they cannot receive a copy of your Psychotherapy Notes without your written consent and signed authorization. Insurance companies cannot require your authorization as a condition of coverage nor penalize you in any way for your refusal. You may examine and/or receive a copy of your Psychotherapy Notes unless Dr. De Simone determines that such access is clinically contraindicated.

I consent to the use or disclosure of my protected health information (PHI) by Dr. De Simone for the purpose of diagnosing or providing treatment to myself, my child, my family; obtaining payment for my health care bills; or to conduct health care operations. ‘The Privacy Rule protects ‘all individually identifiable health information’ (PHI) held or transmitted by a covered entity or its business associate, in any for or media, whether electronic, paper, or oral.” The Privacy Rule calls this information ‘protected health information.’ ‘Individually identifiable health information’ is information including demographic data that relates to: 1) The individual’s past, present, or future physical or mental health or condition; 2) the provision of health care to the individual; or 3) the past, present, or future payment for the provision of health care to the individual, and that identifies the individual or for which there is a reasonable basis to believe can be used to identify the individual. Individually identifiable health information includes many common identifies (e.g. name, address, birth date, social security number, etc.).’

Legal Proceedings
In legal disputes, particularly between parents, psychologists are sometimes asked to release information such as detailed treatment records, testing protocol, and/or to testify in Court. Releasing this information can be detrimental to a child’s well-being, especially if used against the child’s other parent; as such, this breaches a psychologist’s ethical mandate to do no harm. Dr. De Simone asks that you do not seek records with the goal of utilizing the information in a legal or domestic dispute.

Procedural and Financial Issues
Payment is expected at the time the service is rendered. By signing this document, you are agreeing to pay for the services rendered and any additional expenses that may be accrued. Please refer to the Fee Schedule in your Registration paperwork for a full list of fees. The initial interview, or “intake” session, runs
approximately **80 minutes** in length and is billed at **$200**. Psychotherapy sessions run approximately **50 minutes** in length and are billed at **$150.00 per session**. Regular attendance at your scheduled appointment time is one of the keys to successful outcomes. It is important to arrive on time as appointments cannot be extended beyond the allotted appointment time. Appointment availability varies, and high demand appointment times (e.g. afternoons and early evenings) are likely to be more challenging to secure. It is strongly encouraged that you schedule your appointments accordingly and in advance.

If additional documentation or letter writing is needed, it is billed at **$25.00** (e.g. to school or child’s teacher, for another treatment provider, etc.). If lengthy documentation or ongoing follow up is required, this is billed at **$150 per hour**.

Consultation with educational providers (e.g. teacher, school administrator, etc.), other treatment providers (e.g. physicians, psychologists, counselors, etc.), attorneys, parenting coordinators, mediators, and/or custody evaluators is billed at **$150.00 per hour**. For legal and/or court testimony (including records review and preparation, travel time, and actual testimony), please refer to legal policies and schedule of fees.

By signing this form, you are agreeing to pay fees before each session. Cancellations must be made **24 hours in advance**. You will be billed **$75.00** of the scheduled service for a 2nd late cancellation or missed appointment and **$150.00** for each subsequent session cancelled without 24 hour advanced notice, as this time has been reserved especially for you and your child. Waiver of the late cancellation fee will be made on a case by case basis.

Please note that you can leave a message at 602-795-1670, and your message will be returned within 24 hours. Please note that if you leave a message on Friday, it will be returned no later than the following Monday. This practice does **not** have the capability to respond immediately to therapeutic emergencies. In the event of an emergency, please call 911. Crisis services are available through the Maricopa County Crisis hotline at 602-222-9444, via mobile crisis unit, Empact, at 480-784-1500, the Banner helpline at 602-254-4357, Aurora Behavioral Health helpline at 480-345-5420, or Childhelp hotline at 1-800-422-4453.

In the event that Dr. De Simone is out of town, the name of another therapist will be provided for on call consultation. Dr. De Simone reserves the right to disclose confidential information, including personally identifiable information, to this on-call therapist to facilitate the overage of your care in the psychologist’s absence.

Email communication is a convenience and not appropriate for emergencies or time-sensitive issues. The security and privacy of email communication cannot be guaranteed; thus, highly sensitive or personal information should not be communicated via email. Dr. De Simone is not responsible for information loss due to technical failures.

All minor children must be accompanied to all appointments by the legal parents or guardians. If circumstances prevent one of the legal parents or guardians from attending, you must notify Dr. De Simone in advance and provide written consent (see Consent for Accompanying Adult form) permitting another adult to bring the child to his or her appointment. Likewise, if your adolescent is at least 16 years of age and can drive, he or she can attend the appointment independently with your written consent (see Limited Consent for Treatment of Minor(s) (Age 16+)—Unaccompanied By A Parent/Legal Guardian form).

Dr. De Simone wishes to answer your questions clearly and completely. Please ask for clarification of any results, opinions, findings, or recommendations at any time. If at any time you have concerns, please communicate directly with Dr. Outhier. Dr. De Simone can assist you in making appropriate treatment referrals, etc. and will work with you and your child(ren) to terminate therapy in a clinically appropriate manner.
Insurance
Dr. De Simone is contracted with select insurance companies. Insurance claims will be billed by the psychologist for which they are contracted; however, it is very important that you call your insurance company to explore your mental health benefits, extent of coverage, and client rights and responsibilities, including financial responsibility. If you have questions about the coverage, call your plan administrator. Due to the rising costs of health care, insurance benefits have increasingly become more complex. It is sometimes difficult to determine exactly how much mental health coverage is available or will be authorized. “Managed Health Care” plans such as HMOs and PPOs often require authorization before they provide reimbursement for mental health services. These plans are often limited to short-term treatment approaches designed to work out specific problems that interfere with a person’s usual level of functioning. It may be necessary to seek approval for more therapy after a certain number of sessions. While a lot can be accomplished in short-term therapy, some clients feel that they need more services after insurance benefits end. Some managed-care plans will not permit provision of services to you once your benefits end. If this is the case, referral to another provider can be made. You should also be aware that most insurance companies require a clinical diagnosis, and information such treatment plans or summaries, or copies of the entire record (in rare cases). Not all conditions/problems/diagnoses, which are the focus of psychotherapy, are reimbursed by insurance companies. Likewise, your insurance company may limit the number of sessions based on their assessment of medical necessity or other factors. It is important to remember that you always have the right to pay for therapy services privately to avoid the problems described above [unless prohibited by contract], and a cash discount is available. You are 100% responsible for fees incurred for services rendered that are not covered by your insurance and have not been paid in 90 days.

Records Maintenance
Your child's treatment records are maintained for a minimum of three years past the child's 18th birthday OR for at least six years from the date of the last visit, whichever is longer (See Arizona Revised Statute 12-2297).

In the untimely event of death or incapacity, or the termination or selling of the practice, client records of those who are actively receiving services (e.g. seen within the last month) will be given to one or more local behavioral health professional(s) to facilitate the continuation of treatment. In such situation, you have the right to continue treatment with this professional, discontinue treatment, or ask for referral. Records for inactive clients will be handled by a “records custodian,” which may be an individual or company. The custodian will be responsible for satisfying records requests and destroying records when the legal time frames for records retention have been satisfied. Please refer to ARS 32-3211 for more information.

Minor or Individual With a Custodial Guardian
I, the parent or legal guardian of _____________________________ understand and agree to the information regarding confidentiality and financial responsibility. I hereby consent to therapeutic services.

__________________________  __________________________
Signature of legal guardian  Date  Signature of legal guardian  Date

Treatment Provider

__________________________  Date
Gina De Simone, Psy.D.  
Psychologist; License #3991